

# **General Sales Conditions**

# **INTERNATIONAL LANGUAGE CAMPS**

#### 1. Enrollment

After receipt of the 1000 CHF deposit, if we are able to accept your child, we will send you the following documents:

- . Camp invoice
- . Medical questionnaire (to be returned by mail, fax or email before the start of the camp)
- . The arrival / departure form (to be returned by mail, fax or email before the start of the camp)

Documents to be returned :

Enrollment form, medical questionnaire, arrival/departure form.

The forms should be completed and sent to the camp at least 3 weeks before the arrival of the camper. After April 30, payment in full is required.

All documents should be sent to : International Summer Camps Quai Gustave Adore 34 1207 Genève – SUISSE

or send the forms by email to: contact@iscmegeve.com

Enrollments will not be confirmed until the following have been received: the signed enrollment form, the signed general conditions form and the payment.

## 2. Cancellation conditions

It is highly recommended that you take out cancellation insurance in your home country in order to be fully reimbursed in case of cancellation before the start of the camp or before the planned departure date (for example for illness, accident, or family emergency).

The deposit of 1000 Francs Suisse (included in the price) is non-refundable and non-transferable.

In Case of Cancellation/Early Departure:

5% of the total cost of the camp will be withheld if ILC receive notice of cancellation by registered letter more than 60 days before the start of the camp.

25% of the total cost of the camp will be withheld if ILC receive notice of cancellation by registered letter between 60 and 30 days before the start of the camp.

There will be no refunds for notification of cancellation received by ILC less than 30 days before the start of the camp.

There is no refund for any stay which is shortened.

The above fees for cancellation or shortened stay compensate for our financial loss due to charges already incurred on your child's behalf.

All cancellations or shortened stays must be notified by registered mail with acknowledgment of receipt.

In case of removal or cancellation of a camp by ILC, the company will inform you immediately and the total of the payments made will be reimbursed without other indemnity.

In case of dispute, Swiss law applies under the jurisdiction of the court of law of Geneva.

Practical information

All amounts are due in Swiss Francs; for payments made in other currencies the conversion will be made using the daily rate; any difference will be credited or extra payment requested.

Acceptance of your child will be confirmed upon receipt of the total amount due.

As the number of participants is limited, we recommend that parents send the enrollment as soon as possible. This is particularly recommended for the first sessions, which become full very quickly.

There is no refund for any stay which is shortened (even in the case of force majeure). The above fees for cancellation or shortened stay compensate for our financial loss due to charges already incurred on your child's behalf. All cancellations or shortened stays must be notified by registered mail with acknowledgment of receipt.

## 3. Price and Services

Services and fees included in the price of the camp:

•full or half-board accommodations in an hotel depending on formula chosen

- 15 hours of language lessons per week
- •sports and cultural activities
- •all excursion/entrance fees
- •coordination and control of the activities by the staff of Camp INTERNATIONAL LANGUAGE CAMPS
- •one T-shirt
- •one USB MEMORY STOCK with camp photos

The price of the camp does not include:

- •travel, personal expenses
- •insurance in case of illness or accident (proof of insurance must be provided), any medical costs incurred
- •laundry (compulsory once a week for campers staying longer than 7 days)

•We can organize transfer to and from Geneva airport

### 4. Insurance

- Our company, our team and the participants are covered in case of:
- accident, civil responsibility
- defense and assistance
- personal effects of minors are not covered (send clothing which is not expensive and not easily soiled)
- repatriation of minors is not covered. We recommend you take out repatriation insurance.

## Loss and Theft:

There is no coverage in case of theft; all valuables should be given to the Camp Director.

It is each parent's responsibility to ensure that their child has all relevant travel and health documents. Please check visa requirements.

## 5. Image Rights

During camp, photographs will be taken which may be used for publicity purposes. Please advise us in writing if you do not wish us to use your child's image.

## 6. Dismissal

If your child does not adapt to the camp or does not respect the rules, your child may be sent home. You will be personally advised and all repatriation fees including any fees incurred by persons accompanying them will be at your expense. No refund will be made. Smoking and the consumption of alcohol by campers is strictly forbidden.

## 7. Departure and Return

## With accommodations:

Participants should arrive on Sunday at 5pm at the hotel Chalet Saint Georges. Campers leave after the show on the last Saturday of their session. <u>Without accommodations:</u>

Participants should meet us on Monday at 8.45 pm in front of the School Henry Jacques Le Même. Every morning campers should be at the school at 9.00 am. Parents/guardians can collect them every evening at 6pm at the same location.

At the departure and the return, the presence of an adult at the meeting place is obligatory. If it is not the parent or the legal guardian of the child, a signed authorization is required stating the name and address of the person coming to meet the child.

For other departures, a written authorization from the parent/guardian is required indicating the specifics of the return journey along with the person accompanying the child. No child will be allowed to depart without an adult accompanying them.

We will provide a cell phone number to use in case of emergency.

If a child is required to leave the camp early for any reason, the departure will take place the following day after breakfast with one of the parents or the legal guardian.

#### Arrivals and Departures by Air:

On arrival and departure days, a camp representative could welcome and accompany the campers at Geneva airport. At their departure, the children will be assisted with check-in and customs formalities. If they are travelling as a UM (unaccompanied minor), they will be escorted to the plane. This includes transport by car as well as confirmation of the return flight. For organizational purposes, information concerning the arrival and departure of the participants must be confirmed in writing at least two weeks before the date of the journey. Individual arrangements and last minute changes will be invoiced accordingly.

### 8. Medical Care

During camp, INTERNATIONAL LANGUAGE CAMPS will advance the costs for the following medical fees:

## transport and visit to the doctor

#### medicine.

At the end of the stay, the parents must reimburse these costs. In case of illness, visit to the doctor or accident, you will be advised by the Camp Director as soon as possible. No medication can be taken without prescription during camp.

## 9. Responsibility

The camper and his/her parents or legal guardians are informed and accept that certain sports and activities (notably rafting and the adventure park in the trees) as well as the transportation (motor vehicles, train, ski lifts, boats etc) are undertaken by third parties who are acting in their own names and under their own responsibility.

The parent or legal guardian confirms by signature that they accept that their child participates in the sports and leisure activities organized during the camp. They understand and accept the inherent risks of these activities.